



THOROKLEEN

COMPLETE CUSTOMER SATISFACTION

Mr Simon Chaplin
Greenstones
9 Commerce Road
Lynchwood
Peterborough
PE2 6LR

28TH October 2008


Dear Simon,

Despite us having been customers of Greenstones for 20 years, it was only recently that I attended one of your regular forums with some encouragement from Mark. This particular forum was on networking which I found tremendously useful and it gave me a lot of ideas. Above all it gave me the opportunity to meet other people who also wanted to develop their skills. Thanks for arranging the event and I look forward to others.

I find your team very enthusiastic and positive, and responses to our questions are handled very quickly, and explained in simple terms. I am pleased that our accounts lady picks up the 'phone and speaks to Mark or David with confidence and has developed her own relationship with them which helps my time management. Finally, thanks for your own patience even drawing pictures, to help us understand things that are new to us.

Kind regards,

Yours sincerely,


Angela Cresswell

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